



# Ranger

**Heating & A/C. Products Inc.**

## LIMITED WARRANTY

### WATER COOLED EQUIPMENT

**Ranger Heating & Air Conditioning Products Inc.** warrants for one year its products to be free from defects in material and workmanship when installed and operated pursuant to manufacturers instructions.

In addition the compressor is warranted for an additional four years.

If, upon examination by **Ranger Heating & Air Conditioning Products Inc.**, A part is deemed defective under this warranty, we will repair or replace that part F.O.B. our factory free of charge, exclusive of labour.

This warranty is to the exclusion of any statutory warranty expressed or implied.

#### **For Customer Reference –**

Unit Model:	Serial Number:
Install Date:	Installer Name:
Notes:	

**Ranger Heating & Air Conditioning Products Inc.**  
**LIMITED WARRANTY HVAC EQUIPMENT**

1. Ranger Heating & Air Conditioning INC. ("Ranger") warrants to the original end user of this HVAC equipment (the "Equipment") for the periods described below that the Equipment will be free of manufacturing defects. If the Equipment fails to operate under normal use due to a manufacturing defect within a period of one (1) year after the date of original installation of the Equipment, or in the case of a manufacturing defect in the compressor, within a period of five (5) years after such date, Ranger will at its option replace the defective part or compressor or part thereof without charge for the replacement or refurbished component. This warranty does not cover any labour, nor shipping or handling costs incurred. Any replacement or refurbished Equipment, compressor or part will be warranted against manufacturing defects for the remainder of the original warranty period. Parts used in connection with normal maintenance and parts subject to normal wear and tear, such as filters and belts, are not covered by this warranty.

2. To obtain warranty service, you must notify your dealer or contractor of any manufacturing defect in the Equipment within the applicable warranty period. This warranty does not cover any labour, nor shipping or handling costs incurred. You may be responsible for shipping or handling costs incurred in delivering defective Equipment or components or parts thereof for service or replacement unless your dealer or contractor has agreed to bear such costs.

3. Ranger sells this Equipment only to distributors who resell the Equipment to dealers or contractors. The dealers and contractors have sole and exclusive responsibility for the selection, application, suitability and installation of the Equipment with respect to all end users and their particular requirements. Dealers and contractors may also sell or furnish other products and equipment not supplied by or on behalf of Ranger for use in conjunction with the Equipment. Accordingly, Ranger makes no warranty or condition whatsoever and assumes no liability or obligation whatsoever with respect to: (a) any representation, warranty, promise or statement made by any dealer or contractor with respect to any Equipment or part thereof or the use or application thereof; b) any acts or omissions of any dealer or contractor in selecting, recommending, installing, servicing, repairing, dismantling, moving or removing any Equipment or part thereof; or (c) any products, equipment, components, accessories or materials furnished or sold to you by a dealer or contractor other than the Equipment. Your dealer or contractor may provide a separate warranty for the products and services it supplies to you in addition to the Equipment and you are advised to confirm the terms and conditions of such warranty with your dealer or installer.

4. Any replaced Equipment, compressor or part will become the property of Ranger when exchanged for its replacement. Ranger reserves the right of inspection or refurbishing of its equipment at its discretion.

5. Proof of the original date of installation of the Equipment must be presented in order to establish the effective date of this warranty. Otherwise, the effective date will be deemed to be the date which is 30 days after the date of manufacture of the Equipment. The return of the Owner Registration Card is not a condition of the warranty. However, please complete, detach and return the Card so that we can contact you should any question arise which may affect your Equipment.

6. This warranty applies only: (a) while the Equipment remains at the site of original installation (except for Equipment designed for portable use); (b) to Equipment installed in Canada; and (c) if the Equipment is installed, maintained and operated in accordance with the manufacturer's written instructions accompanying the Equipment and in compliance with all applicable laws, regulations, codes and bylaws. This warranty does not cover damage caused by: (a) accident, abuse, negligence or misuse; (b) operation of the Equipment in a corrosive atmosphere containing chlorine, fluorine or any other damaging chemicals; (c) improper matching or combination of other products, equipment, parts accessories or components with the Equipment; (d) modification or alteration of the Equipment; (e) repair or service by unqualified or unauthorized persons; (f) failure to install or operate the Equipment or to provide proper maintenance or service according to the manufacturer's instructions; or (g) improper application or use of the Equipment; lightning, fluctuations in electrical power ;or (f) Acts of God, acts of war both declared and undeclared, acts of terrorism or use of the equipment in any unlawful application.

7. THE FOREGOING CONSTITUTES YOUR SOLE AND EXCLUSIVE REMEDY AND THE SOLE AND EXCLUSIVE LIABILITY AND OBLIGATION OF Ranger IN CONNECTION WITH THE EQUIPMENT. THIS WARRANTY IS IN SUBSTITUTION FOR AND EXCLUDES ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR ANY INTENDED OR PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCES WILL Ranger BE LIABLE TO THE PURCHASER OF THE EQUIPMENT OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGE OR LOSS, WHETHER ARISING OUT OF BREACH OF CONTRACT, BREACH OF WARRANTY OR TORT, AND WHETHER OR NOT Ranger KNEW OR OUGHT TO HAVE KNOWN OF THE POSSIBILITY OF SUCH DAMAGE OR LOSS.

8. This warranty gives you specific legal rights, and you may have other rights which may vary from Province to Province. In the event that portions of this warranty may be struck down in your jurisdiction, this does not render the remaining portions of this warranty to be void.

9. This warranty applies only to Equipment sold in Canada by Ranger and installed and used in Canada. This warranty is not transferable.

**Ranger Heating & Air Conditioning Products Inc.**  
**7 – 401 Dissette Street Bradford,**  
**Ontario Canada L3Z 3G9**

Subject to change without notice.

# Warranty Registration Form

Please fax or mail copy to Ranger Heating & Air Conditioning Products Inc. Attention warranty department after unit has been installed.

**Mailing Address:**

7 – 401 Dissette Street  
Bradford, Ontario  
L3Z 3G9 Canada

**Fax Number:**

(905)778-8608

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**Installer Company Information –**

Name: \_\_\_\_\_ Phone: \_\_\_\_\_  
Address: \_\_\_\_\_  
Unit Model: \_\_\_\_\_ Unit S/N: \_\_\_\_\_  
Date Installed: \_\_\_\_\_  
Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Owner/Location Information –**

Name: \_\_\_\_\_ Phone: \_\_\_\_\_  
Address of Installation: \_\_\_\_\_  
Comments: \_\_\_\_\_  
\_\_\_\_\_

Signature of equipment owner: \_\_\_\_\_ Date: \_\_\_\_\_

Warranty may be void if not registered with Ranger Heating & Air Conditioning Products Inc.

**Ranger Heating & Air Conditioning Products Inc.**  
**7 – 401 Dissette Street Bradford, Ontario L3Z 3G9**  
**Phone: (905)778-8600 (905)778-8611**

Date	R.G.A. #:	Authorized By:

## **R.G.A. / WARRANTY REQUEST**

R.G.A. # must be obtained from Ranger H.V.A.C. Prior to faxing. Complete form and fax to (905)778-8608

Customer: \_\_\_\_\_ Site: \_\_\_\_\_  
 Unit Model Number: \_\_\_\_\_ Unit S/N: \_\_\_\_\_  
 Date Purchased: \_\_\_\_\_ Original P/O #: \_\_\_\_\_  
 Ranger Invoice #: \_\_\_\_\_  
 Part Model #: \_\_\_\_\_ Part Serial #: \_\_\_\_\_  
 Part Description: \_\_\_\_\_  
 Installation Date: \_\_\_\_\_ Date of Failure: \_\_\_\_\_

## **REASON FOR RETURN**

Defective       Damaged       Other (Specify Below)

\_\_\_\_\_

\_\_\_\_\_

## **NATURE OF DEFECT**

Will Not Start       Overheats       Leaks       Stays Open   
 Starts & Stops       Grounded       Non Adjustable       Stays Closed   
 Will Not Pump       Blows Fuses       Noisy       Burnout

Other (Provide details of defect) \_\_\_\_\_

\_\_\_\_\_

Technicians Comments: \_\_\_\_\_

\_\_\_\_\_

Claim Submitted By: \_\_\_\_\_ Phone: \_\_\_\_\_